

CUSTOMER COMPLAINT CARD

For the attention of the management/customer relations department

Please end the
compulsory piped music
in your establishment.
Many people dislike it ...

In a MORI poll 17% cited piped music as the single thing they most detested about modern life. It therefore makes no business sense to use it since it alienates your clients or customers. Additionally, 18% of people with hearing problems find that piped music makes it difficult or impossible to hear speech, making conversation impossible. Playing muzak is therefore discriminatory and may well conflict with disability legislation.

Thank you for your attention. This message comes to you courtesy of <http://nomuzak.co.uk/>

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Please end the
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Many people dislike it ...

Please protest about the piped music in this establishment. It is not free but costs you – there is an indirect tax on the goods you buy here because the shop has to pay a great deal for a licence to play it. You may well not like the muzak, in common with many others. Please make a point of complaining in order to abolish this unnecessary nuisance.

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